

UN Global Compact Communication on Progress

2021/22

Contents

CEO's Statement + About Siren	3
Contributing to the Sustainable Development Goals	4
Committed to the Global Compact Principles	5
Human Rights	6
Anti-Corruption1	12
Labour	14
Environment	15



This is our **Communication on Progress** in implementing the principles of the **United Nations Global Compact** and supporting broader UN goals.

We welcome feedback on its contents.

For more information on Siren's involvement in the UN Global Compact, reach us at: @sirenassociates - info@sirenassociates.com - www.sirenassociates.com



CEO's Statement

I am pleased to reaffirm Siren's support of the Ten Principles of the United Nations Global Compact in the areas of human rights, anti-corruption, labour and environment. We are committed to delivering on aspirations for sustainable development, peace, and human rights and continue to do so by investing in people and resilience in ways that are anchored in the SDGs. This fourth annual Communication on Progress provides a non-exhaustive overview of our activity in these areas, demonstrating how Siren has advanced the Ten Principles in our own work practices, while promoting them among our partners.

Marc Maouad CEO April 2022

About Siren

Siren is a not-for-profit consultancy specialising in governance, security and justice system transformation. Using targeted research, digital innovation, and change management expertise, we work with our partners to promote responsive and accountable public institutions, political and economic inclusion, and robust relationships between state and society, and between different groups within society.

Realising our vision is inextricably linked to the Sustainable Development Goals (SDGs), and a number of the goals have been integrated directly within our business model and organisational structure. The SDGs provide us with the opportunity to align our individual mission with that of the global community, articulate our pri- orities with regards to the 17 goals, and reaffirm our commitment to working with our local, regional, and in- ternational partners in bringing about a more just, safe and free world.

We drive innovation at the leading edge of public sector transformation, helping partners reimagine the possible in the service of safe, just and free societies.

Contributing to the Sustainable Development Goals





16. Peace, Justice and Strong Institutions

Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels

Sustainable Development Goal 16 lies at the core of our work. We partner with security actors, public sector entities, civil society, and donors to foster a more inclusive, rights-based approach to justice and security.

5. Gender and Equality

Achieve gender equality and empower all women and girls

We have integrated a gender-sensitive approach within our entire project management cycle and our own internal corporate development. We prioritise gender-mainstreaming across all of our operations and our programs and have implemented gender-specific projects that strengthen women's participation within public sector security services across the Middle East. Our mission statement affirms our commitment to embedding SDG 5 within our core business model.





10. Reduced Inequalities

Reduce inequality within and among countries

Our interventions are based on the conviction that justice and security actors, as well as other public sector entities, should be accessible to all, and non-discriminatory in the services they deliver. We work with local partners to introduce new systems and processes, regulations, and accountability measures that ensure institutions are compliant with international standards prohibiting discriminatory practices. Equal access to justice is a core tenant of our approach.

11. Sustainable Cities and Communities

Make cities and human settlements inclusive, safe, resilient and sustainable

Our work contributes towards making cities and human settlements more inclusive, safe, and resilient. Working with a broad range of actors, including local civil society organisations, community groups, UN agencies, local administrations, and security institutions, we devise and implement initiatives that seek to address the root causes of conflict, reduce violence, and promote safe societies.

Committed to the Global Compact Principles

We contribute to the Ten Principles, both internally and externally, through:

Building a sustainable business model

We have updated and/or amended policies to continue to align our business practices with the Ten Principles of the Global Compact. We continue to take concrete action internally to uphold these principles and improve the way we work. We ensure an ethical, environmentally conscious and rights-based business practice that places our people and their wellbeing at the centre of what we do.

Supporting our beneficiaries, partners and the community

Our mission is centred on building a safer world for all in which governments and institutions are accountable to their citizens and respectful of their rights. We pride ourselves on working with a wide range of stakeholders in the security and development sector, including security actors, public sector institutions, local and international civil society organisations, and donor partners and governments. The Global Compact Principles are embedded in all of these relationships.



Human Rights



Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights; and

Principle 2: make sure that they are not complicit in human rights abuses.

Labour



Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;

Principle 4: the elimination of all forms of forced and compulsory labour;

Principle 5: the effective abolition of child labour; and

Principle 6: the elimination of discrimination in respect of employment and occupation.

Environment



Principle 7: Businesses should support a precautionary approach to environmental challenges; Principle 8: undertake initiatives to promote greater environmental responsibility; and Principle 9: encourage the development and diffusion of environmentally friendly technologies.

Anti-Corruption



Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.

Human rights

Building a sustainable business model

- Siren evaluates project performance and alignment with the Ten Principles of the United Nations Global Compact by building multi-disciplinary Research, Monitoring, Evaluation and Learning (RMEL) teams that are independent from project implementation. Review boards of subject-matter experts are composed for projects to ensure further independence, with a remit that includes quality control of programme and RMEL activity. For example, the gender expert on the review board of our flagship security sector reform program in Lebanon is a lawyer with a focus on violence against women and girls, domestic violence and sexual assault. In this way, our project monitoring enables us to help duty bearers uphold their rights and ensure that the rights of communities are upheld.
- Robust sustainability risk assessment and mitigation processes are baked-into every project as part of Siren's company-wide approach to RMEL. This additionally supports the delivery of agile, evidencebased, sustainable programming that is accountable to project beneficiaries, the community and the donors. Our RMEL approach is underpinned by three pillars: conflict sensitivity, gender equality and social inclusion (GESI), and human rights. Political economy, conflict and stakeholder analyses are conducted at the start of each project and regularly updated, with conflict monitoring indicators drawn from research and tracked in results frameworks. Siren's GESI mainstreaming follows the same cycle. All indicators are sex and age-disaggregated and other intersectional markers (e.g., socio-economic status, nationality) are added where appropriate. Siren makes particular effort to target people with disabilities in data collection activities. Sirens' human rights-based approach additionally drives research and analysis on factors that impede human rights in the security, public, peacebuilding and rule of law sectors.
- Siren has in place mechanisms for staff and external parties to raise sustainability concerns, and promotes whistleblowing, encouraging staff to come forward and raise concerns of possible misconduct, fraud, corruption, abuse, or other wrongdoing.

- Siren's Procurement Manual details rigorous procurement policies to ensure that human rights, anti-corruption, labour and environment principles are upheld. These policies include checking the capacity of tenderers, obtaining a range of quotes, and thorough in-country benchmarking. There have been zero complaints of aid diversion made against Siren since founding in 2008.
- Siren's organisational philosophy of 'client-centredness' advances a human rights based approach by empowering clients, partners, and beneficiaries to identify problems for themselves as well as find the appropriate solutions. It aligns with UNFPA's definition of a human rights-based approach, which specifies that people must be "recognised as key actors in their own development, rather than passive recipients of commodities and services."



Economic, social and cultural rights

Enhancing the capacity of community safety actors in Jordan to engage with local communities to provide greater host and refugee access to protection services

Actions

- Community based participatory research on cybercrime
- o Siren worked with a group of 10 Jordanian youth on a community-based participatory research (CBPR) initiative looking at the barriers people face to reporting online blackmail, bullying, sexual harassment and racism. The research aims to inform programmatic design and interventions to address cybercrime in Jordan.
- Capacity building for the Public Security Directorate (PSD) on engagement with local communities
- o Siren held 10 rounds of training for a total of 77 PSD personnel. Manuals, curriculum, and lessons learned documents were co-developed for the training, ensuring relevance to PSD needs. The training covered "community engagement and prevention responses to safety issues" for officers from the Cybercrime Unit, Family Protection Unit, and Community Police who respond to community challenges. Topics included communication skills, emotional intelligence, problem and solution analysis, and preventing and reducing fear of crime. Two specialised trainings were held on responding to online SGBV issues raised by the community, and Siren held a hands-on training of trainers for six PSD personnel on community engagement, who are now leading subsequent training rounds.
- Capacity building for community based organisations (CBOs) on coordinating with protection service providers and on reaching out to target communities
- o Siren held 20 rounds of training for 34 staff at six CBOs. Trainings covered protection, cybercrime awareness, organising cybercrime initiatives and the use of social media . All six CBOs found the training relevant.

Outcomes

- 10 Jordanian youth up-skilled as researchers. One report produced on youth experiences of online harassment, blackmail and abuse.
- Support is ongoing and other outcome indicators will be measured at the end of the project.

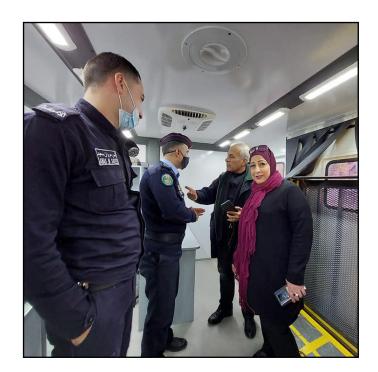
Improving social cohesion and reducing tensions in displacement affected communities in Jordan

Actions

- Joint capacity building for local activists ("Community Pioneers")
- o Sirenheld 18 rounds of training for 24 Community Pioneers on responding to community well-being and safety concerns. 86% of those trained found the training relevant. The training covered protection, cybercrime and the use of social media. Siren is additionally providing ongoing coaching and one-to-one capacity building to these individuals.
- Community-led initiatives dealing with community-identified safety challenges
- o Siren facilitated the organisation of six community-based initiatives in target locations in Amman and north Jordan, with 96% of participants finding them useful. The initiatives reached more that 8,700 people.
- o Siren facilitated the organisation of six dialogue sessions and six networking sessions on cybercrime related protection issues.

Outcomes

• Support is ongoing and other outcome indicators will be measured at the end of the project.



Expanding and improving integrated service delivery that enhances the protection of refugees and vulnerable host communities in Jordan against violence and abuse

Actions

- Siren supported the PSD to establish and equip one Community Police Hub at the Directorate's Headquarters, providing provides premises for 30 Community Police personnel. The purpose of the Hub is to enable the Community Police to better coordinate and support local Community Police teams to engage with residents on community safety issues.
- Siren supported the PSD to establish a six-person Community Police Training Team operating from the Community Police Hub. The training of trainers upskilled team members on their ability to train Community Police field staff and Local Security Council members on problem solving, communication, creative thinking and conflict management.
- Siren facilitated the development of a new website for the PSD, and provided technical support to the Media and Community Policing Directorate around community engagement. This resulted in the Directorate's production of 15 communication and media segments, increasing the visibility of and access to Community Police services.
- Siren facilitated the refurbishing of three meeting spaces to facilitate engagement between Community Police and community members in Amman and north Jordan.

- Siren facilitated the training and coaching of 129 individuals (PSD; Local Security Council members; residents) on developing and implementing community safety initiatives. The vast majority of those trained were not trained by Siren directly, but by the PSD trainers that Siren had previously trained.
- Siren facilitated the organisation of five community safety initiatives on subjects such as domestic violence, cybercrime, environmental crime and road safety. The initiatives reached 19,700 direct and indirect beneficiaries. In their outreach work, Community Police personnel worked with vulnerable groups, including women, refugees, children at risk, different nationalities and people with disabilities.

Outcomes

- Increased capacity of Community Police and Local Security Council members to engage with community members.
- o 111,898 people reached through videos and posts on PSD Facebook.
- o Interviews with PSD have indicated that the better equipped and the more practical spaces are being used by the HQ team to coordinate activities with local Community Police teams and Local Security Council members.
- o Siren's longitudinal qualitative survey of the Community Police trainers identified a positive change in the PSD's assessment of its ability to engage with community members on community-identified safety concerns.



o 94% of participants in the community initiatives noted that the Community Police personnel had a marked difference in their attitude toward and engagement with the community. They were more respectful compared to personnel from other departments. 98% of participants in the community initiatives saw them as responding to their needs.

Promoting the right to health by enhancing Lebanon's ability to provide a transparent and fair COVID-19 vaccination campaign

Actions

• With Lebanon's Central Inspection oversight agency, Siren developed an electronic vaccination hub for Lebanon on the IMPACT e-governance ecosystem. (https://impact.cib.gov.lb/home). The vaccination module on IMPACT provided a holistic workflow for the campaign, covering all stages - from registration through to vaccine administration and stock management. An offline registration module was developed to enable NGOs to activate the vaccine registration module in remote areas without internet access.

Outcomes

- 5.3 million doses administered through the platform.
- United Kingdom and EU in late 2021recognised the Lebanese COVID-19 vaccine certificate and QR code issued by the Health Ministry through IMPACT.



Rights to life, security of the person, and freedom from torture and cruel, inhuman or degrading treatment and punishment

Supporting Lebanon's Internal Security Forces to provide increasingly human rights compliant policing

Actions

- Following a scoping exercise, Siren developed a pilot plan to improve the conditions of women in detention in Tripoli and within Territorial Company 1 in Beirut, and to improve access to legal aid for detainees. Standard Operating Procedures for managing women in detention are currently in development, along with a training curriculum for women and juvenile custody management.
- Siren is supporting the ISF to mainstream human rights training, and supported the development of human rights focused training modules for roll out by the ISF Academy, which included modules on non-discrimination in police interaction with women, juveniles, members of the LGBTQIA+ community and non-citizens (e.g. migrants, refugees, stateless persons, victims of human trafficking and domestic workers).
- Community human rights consultations
- o 8000 community members surveyed 2019-2022
- o Qualitative research with 13 key informants from LGBTQI+, domestic worker, refugee communities and domestic violence survivors to better understand their safety and security needs
- o Rapid survey on sexual harassment and assault on the Corniche in Beirut, followed by the delivery of police training on basis of the findings
- Siren is supporting the ISF to institutionalise the ISF guidelines on the use of force during public order events, promoting the right to freedom of peaceful assembly and association. Siren is also supporting the implementation of the ISF Public Order Manual of Guidance, which mainstreams human rights in the planning and management of public order operations.

- Siren is supporting the ISF Human Rights Division to monitor the ISF's adherence to human rights. This includes supporting the production of monitoring toolkits and digital workflows for inspections. In 2021/22 a general public feedback section was added to all HRD monitoring checklists to enable the HRD to receive and process alleged human rights violations. Siren additionally supported the HRD to conduct outreach to several civil society organisations around potential collaboration in regard to public order monitoring, as well as the monitoring of detention conditions and the ISF's interaction with refugees and vulnerable groups.
- Toward the end of the reporting period, Siren began supporting the ISF to formalise and implement a detainee complaints mechanism that would establish the HRD as the unit in charge of following up on complaints and requests regarding detainees' access to medical aid and legal counsel. Siren additionally supported the HRD in setting up a general complaints database that will allow for the tracking of complaints and corresponding actions taken, as well as data gathered from human rights monitoring missions.
- Siren continued promoting a data-driven, gender sensitive and human rights based approach to policing by supporting digitisation within the ISF. Fenix, a bespoke software package that connects units across Lebanon for strengthened data collection, enhanced operational processes, and powerful analytical capabilities, was installed in several key units and departments. Fenix advances inclusive, responsive, and informed policing in Lebanon through its Intersectional Data Collection and Analysis for Representation & Equity (ID-CARE) protocol. This progressively ramps up the intersectionality of data collected through Fenix in step with growing ISF capacity and awareness, and hardwires human rights, gender mainstreaming and inclusion into the ISF's move toward data-driven policing.
- Siren supported the ISF in scoping the roll-out of Fenix in the Judicial Police. This will bringing domestic violence data onto the system, and represents the most concrete step forward in comprehensively and sustainably upgrading the ISF's response to violence against women and girls as it begins to dismantle an historic institutional silo between the Territorial Gendarmerie and Judicial Police.

Outcomes

- At least 49 monitoring missions carried out by the HRD
- Two newsletters produced by HRD

- One comprehensive annual report produced by the HRD that brings together key human rights data across ISF and contains recommendations that will serve as a basis for the HRD's work in 2022 workplan, and that will be incorporated into ISF strategic planning.
- One HRD report produced on conditions in Roumieh prison and submitted to the Director General and the Interior Ministry. The report's recommendations were actioned.
- Two additional human rights monitoring toolkits/checklists developed for HRD use, total now 13.



Digital security and privacy

Building a sustainable business model

• Siren began drafting a GDPR-compliant data privacy and security policy that will be finalised in the coming reporting period and integrated into a broader, company-wide policy that governs all aspects of data management and privacy.

Supporting Lebanon's Central Inspection oversight agency to uphold applicable laws and international standards around data protection

Action

• Siren adopts a privacy-by-design approach to all its digital solutions and has built the right to privacy into our support to Lebanon's Central Inspection (CI) oversight agency around collecting data on citizens' needs in relation to issues such as COVID-19 vaccination and social security. In addition, data collection itself is informed by a conflict-sensitive approach. For example, no information regarding individuals' religion/sect is recorded, given the particular sensitivities surrounding this information in terms of the

broader political situation.

Outcome

• Development and adoption of a clear user management policy for the IMPACT e-governance ecosystem. The policy compiles the standard operating procedures for the creation, modification and deactivation of accounts on IMPACT and the Kibana data visualisation platform. The policy was reviewed by an external professional security audit company to ensure the policy's compliance with applicable laws and international standards. Siren handed-over the process and know-how to CI staff for them to conduct the audit operation in a sustainable manner moving forward.





Right to nationality

Promoting the right to nationality by researching the root causes of statelessness in Lebanon

Action

• One statelessness research report produced on the scale, causes and consequences of the phenomenon in Akkar, north Lebanon. The report, which builds on Siren's 2019 research into the phenomenon in Tripoli, contains actionable recommendations on how to tackle the root causes of statelessness in the country.

Anti-corruption

Enhancing good governance in Lebanon by building the capabilities of the Central Inspection (CI) oversight agency and promoting e-governance

Siren has been working on improving Cl's systems, processes and practices through organisational change and automation; developing its audit methodology and capacities; enabling closer coordination with relevant institutions and other oversight agencies; and activating its engagement with the general public.

Actions

- Siren supported the production of an assessment report on Cl's complaints system to inform the design of a new online complaints system.
- Siren supported CI in the production of digitised inspection forms for its inspectors, promoting the performance based (rather than compliance based) auditing of the public sector. Highlights include a new general inspection survey and a survey on administrative acts.
- Siren provided training and mentoring on report writing for Cl's inspectors to support their development of reports based on a real-time audit approach. Highlights include the production of three quarterly reports and one annual report on the vaccination campaign, and one preliminary report on the general inspection survey. Using real-time dashboards, inspec-

tors are able to map and assess Lebanon's public administrations and target their audit accordingly, shifting from traditional field-based oversight to smart data-driven oversight. Action-oriented recommendations were derived to improve performance in the public sector, institutionalising the use of data to inform decision-making.

- Siren provided training to civil servants on the new standards, methods and automated tools for the digital oversight of the public sector.
- o 19 administrative inspectors briefed on IMPACT and its module
- o Four CI administrative inspectors supported to produce a preliminary report on the general inspection module
- o 15 CI civil servants trained on data narration and graph editing
- o 28 CI civil servants trained on data privacy and protection standards
- o One CI administrative inspector trained on the user management policy for IMPACT and Kibana to support CI's IT Department in the audit of users
- Siren supported CI in the updating and improvement of the IMPACT Open Data website (https://impact.cib.gov.lb/home), enacting CI's commitment to transparency and the right of access to information. IMPACT data remains publicly available on the open data website and the rural and local development microsite (https://development.impact.gov.lb/ruraldevelopmentmobile/).





- Siren supported CI in the piloting of an Administrative Acts module on IMPACT's inter-ministerial platform, allowing ministries to publish their own acts, in line with the access to information law. The Administrative Acts module has already been deployed on IMPACT's inter-municipal platform.
- Siren supported CI in its engagement with four civil society organisations to promote the use of IMPACT as a valuable dataset for journalism and research purposes. This included the training of 15 journalists from different media outlets on data-backed and HARDtalk interview techniques, where IMPACT can be used as a reference.

Outcomes

- Central Inspection more effectively performing oversight functions in greater alignment with international best practice and with better coordination across oversight bodies
- o New, digitised General Inspection survey used by 117 public administrations and institutions linked to 21 ministries
- o Four ministries publishing administrative acts on IMPACT
- o 1,782 administrative acts uploaded onto IMPACT by CI
- Lebanese citizens engaging with government oversight mechanisms
 - o At least 35,917 visitors to Cl's official website
- o At least 417,662 visitors to the IMPACT open data website
- o More than 3,780,000 individuals registered for the vaccine on IMPACT

- o Over 538,000 households registered for cash based social safety assistance on IMPACT
- o Six interviews and 10 media outputs produced based on IMPACT data as a result of engagement with civil society groups
- Support is ongoing and other outcome indicators will be measured at the end of the project.

Investing in Lebanon's future capacity to govern

Action

- Siren launched and part-funded the Youth4Governance program, which offers Lebanese students the chance to intern within the public administration and gain hands-on experience of working collaboratively with civil servants to drive public sector reform. By investing in the ability of the next generation of Lebanese leaders to govern according to the principles of transparency, accountability and responsiveness, the program supports the long-term building of a modern Lebanese state that serves its citizens effectively and fairly.
- 28 students took part in the first round of the Youth4Governance program in FY21/22

Outcomes

- The interns produced a three-part survey looking respectively at the public's view off the public administration, civil servants' view of it, and Central Inspection staffers view.
- Module developed on IMPACT for managing cash transfers to vulnerable households



Labour

Building a sustainable business model

Actions

- Siren's Human Resources Policy and the Code of Conduct safeguard employees' rights, ensures fair recruitment and treatment of staff, and prohibits any discrimination, harassment and intimidation.
- Siren has signed the Mental Health at Work Commitment, Siren is integrating the six standards into its Human Resources policy to help ensure that wellbeing is addressed as part of a larger systematic programme of activity.
- Siren has supported flexible work arrangements, be it working from home for new parents or enabling staff to be close to their families during COVID in line with its specific COVID-19 Policy.
- Siren has in place robust safeguarding policies and systems protecting staff and all individuals in contact with our programming, including third parties. In this reporting period, Siren drafted a Modern Slavey Policy, that includes forced labour, and has staff awareness sessions planned for the coming reporting period. When procurement is involved, depending on the nature of procurement and the associated identified risks, Siren may request a description of sub-contractors' recruitment processes, and details of how they mitigate against the risk of modern slavery occurring within their spheres of influence.
- Siren drafted a Child Safeguarding Policy, which includes child labour, and has staff awareness sessions planned for the coming reporting period. Companies must comply with a minimum set of safeguarding standards for their employees to be eligible to work with Siren. Siren's Recruitment Policy additionally has a clear cause against recruiting anybody under the age of 18, and strict vetting procedures that require new recruits to submit their criminal record. If there are convictions for any offences against children, new staff on probation will not be considered for employment.
- Staff safety and security is enshrined in Siren's Country Security Plans and supporting SOPs, which detail security measures and their implementation. The SOPs provide programme directors and project staff with clear guidance to prevent, mitigate or address any potential incidents. Siren additionally employs a specialist security risk management firm to periodical-

ly audit security provision, including personnel and buildings security, and to deliver specialised training. Siren ensures that all staff are appropriately trained to undertake their duties safely. Where appropriate, training is at two levels: Hostile Environment Awareness Training (HEAT), which is designed for personnel working in direct contact with beneficiaries but unfamiliar with the operating environment; Security Awareness Training, which is designed for those who tend to be office-based and reasonably familiar with the operating environment. Siren arranges appropriate health coverage for all staff and experts travelling to Lebanon and Jordan.

Outcomes

- Women's representation in the Siren workforce in 2021/22. Director: 50% | Manager: 50% | Coordinator: 56% | Officer: 40%
- Over the reporting period, and since founding in 2008, Siren has not caused or contributed to adverse impacts associated with: freedom of association and the effective recognition of the right to collective bargaining; forced labour; child labour; discrimination in respect of employment and occupation; occupational safety and health; working conditions (wages, working hours).



Environment

Building a sustainable business model

Actions

- Siren maintained efforts to minimise flight-related emissions by locating core programme delivery teams in Jordan and Lebanon 100% locally, and by prioritising the hiring of local staff. We also prioritise direct flights over indirect flights as a way of reducing emissions where flying is necessary.
- Siren maintained its recycling program in its Lebanon and Jordan office.

Outcomes

• Over 50% of office waste recycled

Promoting sustainable development in Lebanon

Actions

• Siren Associates and its sister company Siren Analytics joined the fight against deforestation and rural underdevelopment by investing \$20,000 and crucial volunteer hours into an agroforestry project in Baalbek-Hermel. The initiative led the the planting of 2,500 almond trees and 450 jujube trees on a four hectare plot of land in Jdeidet el Fekhra. This will help

protect the ecosystem in the area, reduce soil and water erosion, and diversify the incomes of local residents by involving them in agroforestry services.

- Siren supported Central Inspection to audit the dataset on rural and local development collected via IMPACT in the previous reporting period. This was done by verifying the data with municipalities and mukhtars. The rural development microsite was optimised accordingly, and a data quality index was designed to assess the accuracy level of the dataset.
- Siren supported Central Inspection in preparing a report on the forest fire management system in Lebanon, in response to the nationwide fires that took place in mid-November 2021. The objective of the report was to map the roles of all stakeholders and assess the performance of each, across the phases of forest fires management, from research and analysis, to response, readiness and recovery. Action-oriented recommendations were derived for every stakeholder.
- Siren procured solar panel equipment for key ISF security locations in order to provide the organisation with a sustainable, eco-friendly and cost-effective energy supply.

Outcomes

• Support is ongoing and other outcome indicators will be measured at the end of the project.





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